

Householder advice to cope with delayed refuse collections – Members briefing note

As a result of reorganising the domestic waste collection rounds across the East Hampshire and Winchester Districts, an unfortunate but unavoidable outcome is that a number of areas will experience extended periods between refuse collections. The longest delay could be an extra 11 days (including weekends), but most people affected will have a shorter delay than this. Please see the list of affected areas at the bottom of this note.

We apologise to residents for any inconvenience during this transitional period, but this delay will only apply for one collection. After that the new sequence of collections will revert to the familiar alternate weekly collection pattern of refuse – recycling – refuse – recycling.

Most residents will be able to cope during this period but you may receive enquiries/complaints from residents about the interim arrangements. If you do then the advice that both councils are giving is as follows:

- Advise householders to store any excess waste in their **garage or shed** until their next refuse collection is due. This should also allay any fears about animals/vermin attacking sacks of refuse left outside.
- Anyone unhappy about providing refuse sacks for this purpose should be asked to contact the Winchester Customer Service Centre (who are dealing with all residents calls for the new Joint Waste Partnership) using the details given below. They will send out a free supply of 4 black refuse sacks to the customer in the post.
- On the day of the next refuse collection the black sacks should be put out alongside or on top of the refuse bin. This is best done first thing in the morning to avoid the possibility of damage by foxes etc overnight.

It is worth reminding residents that the reason for the reorganisation of the rounds is to achieve the efficiency savings of over £2.0 million per annum for East Hampshire and Winchester residents which will be used to reduce some of the pressure on Council Tax bills.

Winchester Customer Service Centre - Contact arrangements

Telephone **0300 300 0013**

Website www.working-together.org.uk

List of Parishes affected by extended refuse collection periods

EHDC AREA

Binstead
Buriton
Colemore Priors Dean
East Meon
Froxfield
Petersfield
Ropley
Steep
Stroud
West Meon
West Tisted

WINCHESTER AREA

Beauworth
Boarhunt
Bishops Waltham
Bramdean and Hinton Ampner
Corhampton
Curdrige
Denmead
Droxford
Durley
Exton
Kilmiston
Meonstoke
Owslebury
Shedfield
Soberton
Swanmore
Upham
Warnford
West Meon
West Tisted
Whiteley
Wickham